

Notice regarding redressal of complaints.

In view of continued lockdown and preventive measures to contain the spread of novel corona virus (COVID-19), as ordered, the Grievance Redressal Cell, functioning in this office to redress the complaints of the visitors coming to this office shall remain closed to the visitors until further orders.

However, the pensioners and subscribers can submit their grievances by post or by email addressed to respective Group Officers or Branch Officers of the respective group controlling section (details available at www.agodi.cag.gov.in.) They may also contact this office using the telephone number of Grievance Redressal Cell to obtain the status of their cases.